

Endless

career paths



to

pursue

Orlando Customer Service – Hotel & Digital Resort Representatives

Become part of our famous TUI Destination Team as one of our **Hotel & Digital Resort Representatives** and use every day as an opportunity to make our guests smile and 'live happy'. We are looking for dynamic and enthusiastic individuals willing to work in a **seasonal position** providing service from the heart for TUI International guests vacationing in the Sunshine State!

ABOUT THE JOB

- You will assist international guests through the digital self-service and sales tools available to them.
- Another task is to coordinate daily contact with these guests either face-to-face or digitally.
- You will also assist with concerns and resolve issues to ensure guest satisfaction.

ABOUT YOU

- Someone who loves to work in a dynamic and diverse environment with enthusiasm and an attention for details.
- You can work well independently and stay focused on your tasks with little supervision.
- Your aim is to always provide high quality customer service.
- A well-groomed, friendly individual with positive characteristics
- Comfortable using & working with electronic devices and communicating via email.
- Able to work weekdays and weekends with a flexible schedule.
- You are fluent in the English language with the ability to read, speak and write it.
- At least 21 years of age with a valid Driver's License.

Please note that future hiring and pay will occur via our **Intercruises entity**. The internal title for this role is TUI Hotel Rep & TUI Service Support Rep